



PLATO Web Learning Network System Checklist

The following checklist is designed to check to see if your system is configured for properly running the PLATO Web Learning Network System (PWLN). If your computer does **NOT** meet the following requirements, you will be unable to run the PWLN courseware. You will need to resolve these issues before enrolling in Advantage GED, West Virginia's online GED study program.

WINDOWS WORKSTATIONS

1. What version of Windows does your workstation use? _____

Supported version are:

Windows XP Professional or Home Edition w/ SP2

Windows Millennium (ME)

Windows 2000 Pro w/ SP4

Windows 98 Second Edition

Note: If you use a computer with an Operating System other than the ones listed above, you may not be able to use the PWLN system.

2. What web browser(s) are you using? _____

Supported browsers are:

Netscape 7.1 (NOTE: Netscape 8 is not supported.)

Microsoft Internet Explorer 6.0 SP1 or higher

Note: If you do not have one of these versions, you will need to download one of them before being able to run the PLATO program.

3. Does your computer workstation meet the minimum processor requirements? _____

Windows 98SE/ME – Pentium III 400 MHz or faster

Windows 2000/XP – Pentium III 500 MHz or faster

4. Does your computer workstation meet the minimum memory requirements? _____

Windows 98 SE: 64 MB RAM

Windows ME: 128 MB RAM

Windows 2000/XP: 256 MB RAM

5. Does your workstation meet the minimum display properties requirements? _____

SVGA monitor and video adapter set to at least 800 x 600 pixels and High Color (16-bit.)

6. Does your workstation meet minimum Internet connection speed requirements? _____

Reliable 40 kbps or faster connection for most PLATO courseware; 128 kbps or faster is required for running the Life Science courseware. If your Internet connection speed is less than 40 kbps, you will be unable to run the PLATO courseware.

7. Does your computer have a Microsoft Windows compatible sound card? _____
This is required only for PLATO audio enabled courseware.
8. Are all of the devices that are installed on your computer free from conflicts as reported in the Device Manager? _____
If not, you will need to correct these problems before being able to run the PLATO program.

MACINTOSH WORKSTATIONS

9. What processor and version of Mac OS/Browser are you using on your workstation?

- Supported versions are:**
MAC OS 10.1 with Netscape 7.2 and G4 or G5 processor with a minimum of 256 MB RAM
MAC OS 10.3.8 with Safari 1.2 or MAC OS 10.4.2 with Safari 2.0.1 and G4 or G5
processor with a minimum of 256 MB RAM
Note: OS 10.3.9 and Safari 1.3 is not supported at this time.
10. Does your workstation meet minimum processor requirements? _____
11. Does your workstation meet the minimum memory requirements? _____
12. Does your workstation meet minimum display properties requirements? _____
SVGA monitor and video adapter set to at least 800 x 600 pixels and High Color (16-bit).
13. Does your workstation meet minimum Internet connection speed requirements? _____
Reliable 40 kbps or faster connection for most PLATO courseware. 128 kbps or faster for PLATO Life Science courseware.
Note: A lot of dial-up modems have an Internet connection speed of 28.8 kbps. This is **NOT** fast enough to run the PLATO program.

BROWSER CONFIGURATION

14. Does your workstation browser have ActiveX controls enabled? _____
15. Does your workstation browser have JavaScript enabled? _____
16. Does your workstation browser have Cookies enabled? _____
17. Does your workstation browser have Macromedia Shockware installed? _____
18. Does your workstation browser have Macromedia Flash installed? _____
19. Does your workstation browser have Macromedia Authorware installed? _____
(This is required for running the Science content.)

20. Does your workstation browser have the PLATO plug-ins installed? _____
Note: You must be logged on to the workstation with Administrator rights in order to download these plug-ins.
21. Does your workstation have Adobe Acrobat Reader installed? _____
(You may download a free version of Adobe Acrobat Reader by clicking on the following link and following the directions given:
<http://www.adobe.com/products/acrobat/readstep2.html>)
22. Do you have an antivirus program running on your computer? _____
23. Have you configured Internet Explorer to enable downloads? _____
You MUST enable file downloads to run PLATO courseware.
24. Do you have an Adware or Spyware removal program? _____
Third-party adware or spyware programs may be installed on your computer without your knowledge. They may prevent you from being able to launch or run PLATO courseware successfully. See the following support tip from PLATO Support for more information:
<http://www.support.plato.com/kb/tip.asp?psid=7322>

If you have questions, call the WV Adult Education Hotline at 1-800-642-2670, and ask for Ellen Killion.

